**Our Privacy Policy**

**What type of information do we collect?**

*We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.*

**How do we collect information?**

*When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.*

**Why do we collect such personal information?**

*We collect such Non-personal and Personal Information for the following purposes:*

1. *To provide and operate the Services;*
2. *To provide our Users with ongoing customer assistance and technical support;*
3. *To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;*
4. *To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;*
5. *To comply with any applicable laws and regulations.*

**How do we store, use, share and disclose your site visitors' personal information?**

*Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com’s data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.*

*All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.*

**How do we communicate with your site visitors?**

*we may contact you via email, telephone, text messages*

# **Cookies**

Cookies are small pieces of data stored on a site visitor's browser. They are typically used to keep track of the settings users have selected and actions they have taken on a site.

In accordance with data privacy regulations, you must inform your visitors that you are using cookies on your site. This can be done by adding a section about your site's cookies in your privacy policy. Make sure to include details about the types of cookies your site uses. [Learn more about creating a privacy policy](https://support.wix.com/en/article/creating-a-privacy-policy" \t ").

You can also use the [Wix Privacy Center](https://www.wix.com/my-account/site-selector/?buttonText=Open%20Privacy%20Center&title=Select%20a%20Site&autoSelectOnSingleSite=true&actionUrl=https://www.wix.com/dashboard/%7b%7bmetaSiteId%7d%7d/cookie-consent-settings-app?referralInfo=article_cookies-and-your-wix-site" \t "_blank) to add a cookie banner to your site. This gives your site-visitors the opportunity to accept or decline non-essential cookies on your site.

Wix uses cookies for important reasons, such as:

* To provide a great experience for your visitors and customers.
* To identify your registered members (users who registered to your site).
* To monitor and analyze the performance, operation and effectiveness of Wix's platform.
* To ensure our platform is secure and safe to use.

### **Types of Cookies**

In general, the cookies which are initially placed on your Wix website may be categorized as essential cookies. However, considering that our platform gives you the ability to add multiple components, codes, third-party applications...and so on, your website may include other types of cookies which might require specific settings.

Take a look at the table below to see which cookies we place on Wix sites:

| **Cookie Name** | **Purpose** | **Duration** | **Cookie Type** |
| --- | --- | --- | --- |
| XSRF-TOKEN | Cookie for fraud detection of calls | Session | Essential |
| hs | Security Cookie for Hive (legacy) | Session | Essential |
| svSession | Session cookie for identification | 6 months | Essential |
| SSR-caching | Performance cookie for rendering | 24 hours | Essential |
| TS\* | Cookies for attack detection | Session | Essential |
| bSession | Used for system effectiveness measurement | 24 hours | Essential |
| fedops.logger.sessionId | Tracking session errors and issues (resilience) | 12 months | Essential |
| \_wixAB3|\* | Cookie for site experiments | 6 months | Essential |
| server-session-bind | Cookie for API protection | Session | Essential |
| client-session-bind | Cookie for API protection | Session | Essential |

**Important:**

Your site may use cookies that aren't listed in the table above. For example, if you're using one of Wix's business solutions (Wix Stores, Wix Restaurants, Wix Bookings etc.), third-party apps or third-party integrations (e.g. Google Analytics, Facebook Ads). These apps and integrations may place additional cookies on your site.

**How can you withdraw your consent?**

*If you don’t want us to process your data anymore, please contact us at* [*g.stenning@gmail.com*](mailto:g.stenning@gmail.com)

**Privacy policy updates**

*We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.*

**Questions and your contact information**

*If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at* [*g.stenning@gmail.com*](mailto:g.stenning@gmail.com)